

Park Regulations (the 'park regulations')**1. APPLICATION**

- 1.1. These park regulations apply to all stays at our parks and form an integral part of the agreement relating to all accommodation, hotel rooms, camping pitches and other facilities let by the rental agency (as defined below), whether or not acting as an agent on behalf of the owner (as defined below).
- 1.2. The definitions used in these park regulations have the same meaning as those assigned to them in the general terms and conditions.
- 1.3. Where the rental agency acts as an agent on behalf of an owner, any rights accruing to the rental agency under these regulations shall (also) accrue to the owner.

2. ARRIVAL AND DEPARTURE

- 2.1. The arrival information specifies the time from which the accommodation is available.
- 2.2. Please vacate the accommodation at the latest by the applicable time and leave it in a tidy condition. Please take your waste with you and dispose of it, sorted, at the recycling centre. This helps us keep the park clean and free of pests, and you are helping to protect the environment.

3. KEYCARDS & KEYS

- 3.1. You are not permitted to give your keys or keycards to anyone other than the people named in the booking.
- 3.2. If a key is lost, a replacement fee of €115 will be charged.
- 3.3. Before departure, please hand in all keys for the accommodation at the location indicated by the park. Where explicitly stated, keycards may also be returned to the designated postbox.

4. VEHICLES & PARKING

- 4.1. Cars and motorbikes are only permitted at parks where this is explicitly stated. At car-free parks, parking is only permitted in the central car park.
- 4.2. At parks where cars are permitted, driving is only allowed on the designated roads and, where applicable, during the specified times. The speed limit within the park is 10 km per hour, unless otherwise indicated, and applies to all vehicles, including bicycles. Pedestrians and children at play always have right of way. In addition, standard traffic rules apply.
- 4.3. Parking is only permitted in designated parking spaces and bays. Empty camping pitches are expressly not intended for parking. Guests may arrive at a later time.
- 4.4. Where parking at the accommodation is permitted, the applicable rules regarding, amongst other things, the number of vehicles and parking location must be strictly adhered to.
- 4.5. Scooters, mopeds, electric scooters and/or other electrically powered vehicles (excluding cars and mobility scooters) are not permitted. Exceptions may only be requested from the park manager and will only be granted in writing.
- 4.6. It is not permitted to repair or wash vehicles on the park, unless a designated area is provided for this purpose.
- 4.7. Trailers, damaged vehicles, end-of-life vehicles, vessels, their contents and/or any items or materials removed from them must not be parked, kept or stored on the park.
- 4.8. Visitors' cars are only permitted in the central car park or outside the park.
- 4.9. Electric cars may only be charged at charging points or charging stations specifically designated for this purpose. Charging from a socket in the holiday accommodation is not permitted.
- 4.10. The rental agency is entitled to have vehicles removed if they are not parked in accordance with the rules. Any costs incurred in this regard will be charged to the guest.

5. USE OF THE ACCOMMODATION

- 5.1. Each accommodation has its own unique interior. Taking furniture outside or moving it to other accommodation units is not permitted.
- 5.2. Any fault or damage to the accommodation can be reported to the park in the manner specified. The rental agency will resolve the issue as soon as possible.

- 5.3. The rental agency may enter the accommodation at any time for inspection and/or to carry out maintenance work. Where possible, this will take place by mutual agreement and following prior notice. In urgent situations, the rental agency is always permitted to enter the accommodation without prior notice and/or consultation.
- 5.4. Rented accommodation must be kept neat and tidy, both inside and out. Toys, bicycles and other loose items must be kept out of sight.
- 5.5. Camping pitches must be set up in accordance with the rules and instructions applicable at the park. The rental agency reserves the right to issue further instructions regarding the placement or relocation of camping equipment.
- 5.6. When using electricity, gas and water, we urge you to ensure reasonable consumption and to consider the environment. This includes, amongst other things, (i) closing windows and doors when the heating/air conditioning is on and when you leave the accommodation, and (ii) switching on the fan and radiators in the bathroom only when they are in use.
- 5.7. When using electricity at a camping pitch, it is important not to exceed the maximum available amperage to prevent power cuts. In the event of a power cut, electrical appliances must be switched off first. The fuses of the camping unit must be checked first before any changes are made to the camping pitch's fuse box.
- 5.8. The use or tapping of electricity outside your own accommodation or camping unit is not permitted.
- 5.9. All accommodations are non-smoking. Smoking in your own camping unit is permitted but is always at your own risk.
- 5.10. It is not permitted to erect (party) tents and/or (inflatable) swimming pools with a diameter of more than 120 cm or a height of more than 25 cm next to your accommodation.

6. PETS

- 6.1. Where pets are permitted, they must not cause a nuisance to other guests. Consequently, pets must always be kept on a lead outside the accommodation and may only be walked in the designated dog walking areas or outside the park. (Dog) faeces must always be cleared up immediately.
- 6.2. Pets are not permitted in the park's public facilities, unless otherwise indicated.
- 6.3. You must comply with all applicable legal requirements regarding (bringing) pets at all times.

7. VISITORS AND HOUSEGUESTS

- 7.1. Visitors are welcome on the park until 11.00 pm, provided they have registered with reception.
- 7.2. Visitors may only stay overnight if they have been registered as *houseguests* at reception and the applicable tourist tax/local charges have been paid in good time. In addition, a bed linen pack may be required.
- 7.3. The rental agency reserves the right to refuse houseguests.

8. FACILITIES AND THE PARK

- 8.1. The park is, in principle, intended for holiday and recreational purposes. It is therefore not permitted under any circumstances to offer services and/or products to (other) guests other than through the rental agency; this includes, in any event, door-to-door sales and the holding of private or public auctions.
- 8.2. Use of all facilities and services on the park is at your own risk. The rental agency has the right to temporarily close buildings, installations and/or facilities for (maintenance) work.
- 8.3. The rental agency may carry out work on the park and around the accommodation from 8.00 am. This includes, amongst other things, cleaning, grounds maintenance, and/or other maintenance and repair work.
- 8.4. It is not permitted to damage the public green spaces on the park. Consequently, picking flowers, pulling up shrubs, sawing off branches, hammering nails into trees or digging holes is not permitted.
- 8.5. Playing football and engaging in other sports or activities that may damage the public green spaces are only permitted in designated areas.
- 8.6. Flying drones is only permitted if (i) the applicable laws and regulations are observed, and (ii) this does not cause a nuisance to other guests. It is therefore not permitted to fly over crowds of people, built-up areas, areas surrounding airports, and other 'no-fly zones', or to disturb the peace and/or

privacy of other guests. In the event of a breach of these rules, the rental agency may issue a warning, impose a fine, or confiscate the drone.

- 8.7. Causing a nuisance, in any form whatsoever, is not permitted. At the park, you must behave in a polite and quiet manner, be considerate of others, and respect other people's belongings, peace and privacy.
- 8.8. Playing or producing loud music is not permitted. Should complaints be received in this regard, the rental agency is entitled to take further measures, including the confiscation of the items and devices used to produce the loud music.
- 8.9. Between 11.00 pm and 7.00 am, quiet hours apply on the park. The use of motorised vehicles, playing music and/or making any other noise is not permitted during this time.
- 8.10. Consuming alcohol outside the accommodation or the catering facilities is not permitted. Possession of opened containers of alcohol outside the accommodation and public drunkenness are prohibited.
- 8.11. The possession, sale and/or use of nitrous oxide, soft and hard drugs is prohibited, as is the possession of dispensing equipment with pressurised cylinders.

9. WASTE & HYGIENE

- 9.1. Waste must be disposed of at the designated points within the park, sorted, placed in the correct bin, and put away in sealed plastic bags. Waste must not be placed next to the bins or discarded or left anywhere else in the park. For green waste, including pruning and grass clippings, there may be designated green waste bins at each park. Please dispose of green waste exclusively in these bins.
- 9.2. Do not leave any food or food packaging behind in the park.
- 9.3. Bulky waste such as pallets, white goods, garden chairs and rugs must not be left behind on the park.
- 9.4. Waste water may only be discharged at the designated disposal point or via a special waste water tank.
- 9.5. The communal toilet blocks are cleaned several times a day. Please leave the toilet blocks clean after use. Children under the age of 6 may only use the toilet blocks when accompanied by an adult. The sanitary and toilet facilities must only be used for their intended purpose.
- 9.6. Feeding birds or other animals in the park is prohibited unless it is clearly indicated that this is permitted in designated areas.

10. SAFETY AND FIRE

- 10.1. The park must always be fully accessible to emergency services. It is therefore important that barriers, access roads, and cycle and footpaths are always kept completely clear. Parking cars and/or placing obstacles is not permitted, and traffic and safety instructions from staff must always be followed.
- 10.2. Open fires are strictly prohibited at all times. This includes candles if left unattended. Discarding cigarettes (butts), cigars (butts), matches and/or other flammable materials is prohibited, as is the possession, storage or use of flammable (explosive) substances and/or (fire)arms. Setting off fireworks is never permitted.
- 10.3. Barbecuing is only permitted if (i) the barbecue is positioned at least 3 metres away from trees, bushes, fences, buildings and the accommodation, and (ii) the fuel normally used for that particular barbecue is employed, namely electricity, gas or charcoal/briquettes. It is compulsory to have a 10-litre bucket of water within easy reach in the event of flames spreading.
- 10.4. The rental agency may (temporarily) prohibit barbecuing in the event of exceptional circumstances, such as extreme drought. In this regard, government rules and guidelines shall at all times be regarded as authoritative.
- 10.5. Disposable barbecues must not be discarded until they have been completely extinguished and have cooled down. Barbecues brought from home must comply with the legal requirements.
- 10.6. On camping pitches, it is permitted to cook on gas hobs you have brought with you, provided that the following rules are observed:
 - a maximum of 2 propane or butane cylinders, each with a capacity of up to 45 litres, may be used or kept on site;
 - the gas hoses used must be approved and must not be more than 2 years old;
 - gas pressure regulators must be approved and must not be more than 5 years old; and

- gas cylinders must be well ventilated and must not be buried in the ground.

11. MAIL AND LOST PROPERTY

- 11.1. In some cases, it is possible to receive post at the park. Incoming post is sorted alphabetically by surname and can be collected from reception/the service point. The rental agency is not responsible for the loss or damage of postal items or for storing them for any length of time. The delivery of door-to-door advertising is not permitted.
- 11.2. Lost property must be handed in at the reception/the service point. The rental agency will keep lost property for a maximum of one month. After this period, lost property will be disposed of. Upon request and at your own risk, lost property may be posted to you. The costs for this will be charged.
- 11.3. The rental agency is not liable for any damage to lost property.

12. FAILURE TO COMPLY

- 12.1. In the event of non-compliance with the general terms and conditions, these park regulations, and/or the applicable rules governing the use of specific facilities, the rental agency will, in principle, first issue a warning to the guest. In doing so, the rental agency reserves the right to charge a security deposit to prevent further breaches.
- 12.2. In the event of repeated breaches, the rental agency may deny the guest access to a facility or proceed to remove the guest from the park.
- 12.3. In urgent situations, the rental agency may proceed to immediately remove guests and/or visitors from the park without warning.
- 12.4. Where the rental agency exercises the rights to which it is entitled under the general terms and conditions and/or these park regulations, there shall be no entitlement to a refund of the rent or any part thereof. The rental agency reserves the right to claim compensation for any damage caused or costs incurred.
- 12.5. In the application of the general terms and conditions and/or these park regulations, the park manager's judgement shall always be final.