

Coupon terms and conditions

In addition to Landal GreenParks' General Terms and Conditions, these coupon terms and conditions apply to the coupons issued by Landal GreenParks.

1. These terms and conditions apply to all Landal GreenParks' coupons issued by Landal GreenParks and/or by third parties appointed by Landal GreenParks.
2. Each coupon is provided with a unique code. This could be a numerical code and/or pin code or text code. Each coupon is issued only once. You should save the coupon (including the code) safely. In the case of theft (including the use of the code by an unauthorised third party) or loss (which includes the (accidental) exchange of e-mails and/or codes) there will be no compensation. Only original coupons and codes can be used. Landal GreenParks retains the right to only accept a coupon after receipt of the original receipt (in the case of an electronic coupon, the e-mail which includes the code sent to you by Landal GreenParks or by a third party appointed by Landal GreenParks) and to request a monetary payment in the event of unauthorised use.
3. To use a coupon, you should choose the stay selected by you. During the payment process, under payment method you select 'voucher/ giftcard' and enter the exact code. The coupon can only be redeemed when making an online booking via Landal GreenParks' official booking site. The coupon can only be exchanged (online via the Landal GreenParks' official booking site or at the applicable park) for bookings at the parks of Landal GreenParks as long as these parks are affiliated to Landal GreenParks or operated under the flag of Landal GreenParks. On our website you can also find an overview of parks that are being rented out through our partners. The coupon cannot be redeemed for a stay at one of these partner parks. At the moment this applies to Marissa. The coupon can only be used for the rental price of the bungalow. The coupon can only be issued in EUR and can therefore only be redeemed for invoices in EUR.
4. The nature, value, expiry date and/or applicability of other specific terms and conditions of use are stated on the coupon. Each coupon is valid during a specific period. The coupon can no longer be used after the expiry date. The value per coupon is up to a maximum of EUR 2,500. If the travel sum that has already been paid is higher, a second coupon will be issued.
5. Coupons issued by Landal GreenParks and/or by third parties appointed by Landal GreenParks can only be redeemed for the payment of rental of bungalows that can be booked with Landal GreenParks.
6. Coupons cannot be used for bookings that have already been paid in full.
7. Coupons or any amounts remaining on them cannot be redeemed for cash.
8. Any amount remaining on the coupon can be used for future bookings.
9. The original value of the coupon or of any coupons already used can be requested via the website www.landal.com/voucher.

10. If the total amount of the booking is greater than the amount on the used coupon(s), the difference should be paid by one of the other payment methods offered.

11. The coupon is personal, it is therefore not possible for anyone else to redeem and/or use the coupon.

12. It is prohibited to change, falsify, impair or otherwise affect coupons (including hacking).

13. All fraud, attempted fraud, or any other prohibited action will be recorded and will lead to usage of coupons being forbidden. This means that the coupon will be made void, without any right to compensation of the damage/costs. Landal GreenParks has the right to report this to the police.

14. It is prohibited to use coupons for commercial purposes and/or purposes other than those for which they are issued.

15. These coupon terms and conditions can be changed from time to time. We therefore advise you to consult the coupon terms and conditions each time before using a coupon. If you continue to use the coupon after the changes have come into effect, then you thereby accept the amended coupon terms and conditions.

16. You can redeem/exchange an unlimited number of coupons per booking, in combination with a maximum of one discount code.

17. These coupon terms and conditions are exclusively subject to Dutch law.

18. If you have any questions or comments about the use of the coupon or if you experience problems when redeeming them, please let us know as soon as possible by contacting one of our Call Centre assistants who can be reached on +31-(0)70 300 35 06.